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T O: LifeStream Residents
(Independent Living)

F R O M: Donna Taylor,
Chief Operating Officer

Family Members

CC:
D A T E: March 23, 2020

S U B J E C T: Reminder: Community is
Closed to Everyone

As you know, on March 16th, we officially closed our communities to ALL non-essential visitors. We did this to limit your outside exposure to the ever-spreading Coronavirus (COVID-19). We also canceled all group/congregant activities and outings. We continue to put into place new procedures in our ongoing efforts to safeguard you, your fellow Residents, and our Associates from this highly contagious virus.

We realize that you may choose to act differently, however, we ask you to partner with us in these procedures for the sake of your health, and the health of those around you here at your LifeStream home.

Please partner with us in the following ways to help us continue to keep you healthy and safe:

- **Please do not allow visitors to your home**
 - *Have all deliveries from family members or loved ones dropped directly to the front office. We will deliver the item(s) to you.*
 - *Request that social visits happen via cell phone, or via FaceTime/Skype/Google/Facebook (or other video chat service)*
 - *Double check that LifeStream Associates (e.g. housekeeping or maintenance) or home care visitors have been cleared with the “day” sticker on their badge.*

- **Please do not leave campus for ANY reason**
 - *Other than a medical or fire emergency, we STONGLY advise you to stay on campus and in your LifeStream home.*
 - *Should you need a prescription, groceries, or other items off campus, please alert our team and we will facilitate taking care of those items*

- and errands for you if your family members are unable to assist you.*
- *For the foreseeable future, please postpone all non-essential appointments.*
 - *Make sure all your families, loved-ones and other helpers understand that for your health (and for those around you), you are being STRONGLY ADVISED not to leave campus.*
- ***Please do not gather together with other Residents***
 - *We know isolation is lonely. For the time being, we strongly encourage you to stay connected with your neighbors via phone, text or email.*
 - *If you MUST communicate in person (for example on a brief walk outside), we advise communicating AT LEAST 6 feet apart. Please do not congregate in groups outside or inside.*
 - *You can also arrange social visits via cell phone, or via FaceTime/Skype/Google/Facebook (or other video chat service).*

We realize that many of these strong restrictions and isolation procedures are very difficult. We were made to be in community with one-another, and that is something that has always made LifeStream so wonderful.

Again, this virus, COVID-19, is highly contagious and quietly preys on communal gatherings and situations. For the time being, for your health, for your neighbors' health and for our Associates' health we ask you to please partner with us in these three areas outlined above.

Stay at home. Stay safe. Stay well.

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