



+ MEMO

T O: LifeStream Residents,
Family members and
Associates

F R O M: Donna Taylor,
Chief Operating Officer

D A T E: April 2, 2020

S U B J E C T: COVID-19 Preparation

Several weeks ago, we closed our communities to all non-essential visitors. The response of our Residents and their family members to these safety procedures has been positive and encouraging. I'd like to brief you on how we are preparing to respond and serve both internally, within LifeStream, and externally, with the hospitals and healthcare community.

Responding Internally

As has been reported in the news and noted by all industry regulators, COVID-19 is a very contagious disease. Even though we are doing all that we can to prevent cases of COVID-19 in our communities, health officials and authorities are advising us to prepare for and expect cases to arise throughout our communities.

LifeStream remains accountable to our Residents, Associates, Family members, and our Communities for how we respond to the COVID-19 outbreak. **At this time, we are not aware of any cases of COVID-19 in our communities. Should any Resident or Associate test positive for COVID-19, we will notify you as soon as possible.** Should the need arise, our team is well prepared to care for the individual(s) while protecting the health and safety of other Residents and Associates.

Responding Externally

With hospitals and medical centers likely to overflow with COVID-19 positive cases, as a leader in the senior care community, LifeStream will be called upon to accept discharges as the hospitals need to rotate patients out for recovery. As long as it *does not put our existing Residents at risk*, LifeStream intends to respond to that call when it occurs.

- Continued -

Our Mission has always been centered on caring for senior adults: *We are compelled by Christ's love to provide compassionate care and community to enrich the lives of Seniors.* To that end, we are evaluating how we might provide the needed care and comfort they deserve, while continuing to protect the health and safety of our Residents and Associates.

Should you have any questions about our COVID-19 preparedness and our steps internally or externally, please email us at info@lifestreamliving.com or call 623-933-8753.

###