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TO: LifeStream Residents

FROM: Donna Taylor,
Chief Operating Officer

CC: Family Members
and Associates

DATE: May 18, 2020

SUBJECT: Update on our Closed
Communities

As you know, many states, including Arizona, are beginning a phased reopening of certain businesses. Arizona Governor Doug Ducey's Executive Order 2020-36, "Stay Healthy, Return Smarter, Return Stronger," promotes physical distancing while allowing certain businesses to gradually reopen. Governor Ducey, along with the Arizona Department of Health Services (ADHS) and the Centers for Disease Control (CDC), have continued to state that vulnerable people should continue to exercise the highest levels of caution, including staying at home. Vulnerable people include those who are at higher risk for serious illness caused by the coronavirus, including people aged 65 years and older, **people who live in long-term care environments** (such as nursing care centers and assisted living) and people of all ages who have serious underlying medical conditions like heart disease, diabetes and lung-disease.

With that guidance, LifeStream will continue to maintain our closed communities, which offers the best protection we have right now for our Residents and Associates. Please see below for further information about each level of care or service in our communities.

Independent Living

We are evaluating how best to begin offering certain services and amenities, while ensuring we are doing everything we can to promote the safety and well-being of our Residents and Associates. We continue to be guided by recommendations provided by the CDC and Maricopa County Public Health. For now, we strongly encourage you to stay at home and to limit any activities away from the community. If you must leave the community for any

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reason, please exercise extreme caution including wearing a mask and maintaining physical distance from others. At this time, our communities remain closed, and we will not permit any visitors, other than those essential services such as healthcare providers.

Assisted Living and Skilled Nursing

Our assisted living and skilled nursing communities are regulated by the Arizona Department of Health Services and the Centers for Medicaid and Medicare. We continue to take our guidance from them about visitors, activities, dining, etc. They have not given any indication of the timing of changes to regulations currently in place. However, we are evaluating how we will be able to begin offering those services when the time comes that the regulations have been changed.

You may have heard that Governor Ducey has called for all Residents and staff living and working in skilled nursing communities to be tested for the coronavirus. We have already started the process of testing, and we will keep you informed as we learn more about this process.

Stay Home. Stay Safe. Stay Well.

We, along with you, are anxious for life to return to “normal.” We look forward to the day when we can be back in community with one another and to welcome our families back to our communities. In the meantime, we continue to ask for your patience.

LifeStream takes our responsibility very seriously, and keeping you and our Associates healthy and safe has been, and will continue to be, our number one priority.

As always, if you have any questions or concerns, please feel free to contact me at dtaylor@LifeStreamLiving.com or our information line, 623-933-8753. You can also find the most up-to-date information online at <https://lifestreamliving.com/coronavirus/>.

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