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TO: LifeStream at Youngtown
Independent Living
Residents

FROM: Bruce Fischer,
Executive Director,
LifeStream at Youngtown
Independent Living

CC: Family Members

DATE: August 4, 2020

SUBJECT: Taking Small Steps
Forward Together –
Pick-up Dining

As we continue navigating life with the coronavirus, we want to take small steps with you, as we cautiously step forward together – back to Community with one another. Each of our Independent Living communities has a few plans in the works that we'll be communicating to you over the next few weeks.

Here at LifeStream at Youngtown, our first step will be a new pick-up dining service at Virt Hall. Plans to launch this dining service have been coming together for the past several weeks. Working in coordination with Dining Services and our Plant Operations teams, we've transformed Virt Hall to provide a safe and welcoming dining experience. This new pick-up dining service will start on Wednesday, August 5 for both Lunch and Dinner.

Pick up times at Virt Hall are:

Lunch: 11:30 a.m. – 12:30 p.m.

Dinner: 4:30 p.m. – 5:30 p.m.

Instructions for Dining Pick-up:

1. Everyone must be wearing a mask & must not have flu-like symptoms.
2. Enter at doors from Don Robinson Town Square (South side).
3. Front entrance on the North side of Virt Hall will be an "exit only" door.
4. We have floor stickers in place to direct the flow through the line.

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5. There will be stations where you'll be able to sanitize your hands, review the menu and place your order.
6. Once you place your order, you will proceed through the line to pick-up your meal.

Delivered meal service will continue as currently set up. If you plan to come and pick up a meal at Virt Hall, you will not need to complete an order slip for the day. You will simply order at Virt Hall at the time you arrive to pick-up your meal.

To reiterate from our earlier communication this week, you are not required to participate in any of the planned activities. You have the choice to participate to your and your family's comfort level. We will continue to observe all of our primary guidelines: observing a 6' (socially distant) *Comfort Zone*; wearing masks at all times and sanitizing hands.

As your trusted community, it is our desire to continue to share with you and your family the latest guidance from Public Health. Our goal is to continue to help keep you and your loved ones safe, and help you make informed decisions about your health and wellbeing.

If you have questions or feedback for us as we begin these steps forward, please share your thoughts with us at the Resident Services Office. Should questions or concerns come up, you are welcome to call our office at 623-972-2371 or at our hotline at 623-933-8753 or send an email to us at info@LifeStreamLiving.com.

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P.S. – If you haven't already, consider signing up to be updated regularly on our most recent COVID-19 communications. You can subscribe to our email distribution list at: www.LifeStreamLiving.com/covid-19-updates