



## + MEMO

**TO:** LifeStream at Cook Health Care  
and LifeStream at Sun Ridge  
Residents and Associates

**FROM:** Donna Taylor,  
Chief Operating Officer

**CC:** Family Members

**DATE:** October 17, 2020

**SUBJECT:** COVID-19  
Notification - Contractor

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### Update

We received notice today that a care provider with which LifeStream contracts, tested positive for the presence of coronavirus. This care provider has recently visited both our LifeStream at Cook Health Care and LifeStream at Sun Ridge Communities within the last few days. Following LifeStream's infection control protocols, the provider was in full personal protective equipment (PPE) while at each community.

In accordance with guidance from the Arizona Department of Health Services and LifeStream's Testing Policy, all Residents are under full quarantine in their rooms; and, all Resident visits have been temporarily postponed at both Communities. Exposure testing for Associates will start Monday, October 19, with Resident testing starting on Tuesday, October 20.

Associates continue to strictly follow our required infection control protocols including wearing PPE and diligently following hand hygiene and disinfection procedures at all times. We will continue to keep you updated on the testing results and when visitation can begin again.

### Important Information

*\* Excerpt - [LifeStream's Coronavirus Testing Policy](#): An outbreak is defined as one or more new COVID-19 infections in any Associate and/or any Community-onset infection in a Resident. For an outbreak in a licensed area (Skilled Nursing and Assisted Living), all Associates and Residents will be tested using rapid POC and/or PCR tests from an outside lab. All Associates and Residents that test negative will be retested every 3 to 7 days until testing identifies no new cases of COVID-19 infection among Associates or Residents for a period of at least 14 days since the most recent positive result.*

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## Contacts for Questions

Julie Cline, Administrator  
LifeStream at Cook Health Care  
[JCline@LifeStreamLiving.com](mailto:JCline@LifeStreamLiving.com)  
623-933-4683

Donna Taylor, COO  
[DTaylor@LifeStreamLiving.com](mailto:DTaylor@LifeStreamLiving.com)  
623-933-8753

Sue McCarthy-Robinson, Administrator  
LifeStream at Sun Ridge  
[SMcCarthy@LifeStreamLiving.com](mailto:SMcCarthy@LifeStreamLiving.com)  
623-583-5842

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